



EDDINGTON
RESIDENTS
ASSOCIATION



Eddington Residents' Association and Portal meeting
Minutes of the meeting held on 19 March at 5.30pm
at Estate Management Office

Those present

Eddington Residents' Association (ERA)

Ian McMath, Chairman
James Strachan, Support officer
John Atkins, Support Officer

Portal / University of Cambridge

David Attridge, Housing Operations Manager, University Estates Division
George Martin, Facilities Manager at Eddington, University Estates Division
Irene Wong, Housing Service Administrator, University Estates Division

1. APOLOGIES & INTRODUCTIONS

Lee Barnett, Deputy Facilities Manager at Eddington, University Estate Division

2. APPROVAL OF MINUTES

Minutes from the previous meeting were agreed.

3. ACTIONS FROM LAST MEETING

Parking

The ERA was concerned about parking on Eddington Avenue in the evening, as a majority of parking spaces are taken up by hotel guests. Portal received report following the comment. It was observed that parking spaces were taken up in the evenings on Eddington Avenue, in front of the hotel, however could not be attributed solely to hotel guests, but also users of Storey Field Centre. It was also observed that there was not overflow to side streets.

Resident Satisfaction Survey

The Survey was conducted in February 2024, target audience was residents in Key Worker Housing. It was found that Portal's overall performance was rated "satisfied", however scored low in some areas, included the performance of Helpdesk.

[Portal is happy to share details of the Survey.]

Sports Pitches

Long term solution to the sports pitches is in early days of design stage. There was a number of problems with the pitches, such as composition of soil. The ERA understood it would take time to resolve these problems, and urged the University to document lesson learned. IM



Eddington Residents' Association and Portal meeting
Minutes of the meeting held on 19 March at 5.30pm
at Estate Management Office

said resident did not understand the bigger picture, referring to the development of future phases. DA assured that Development colleagues were willing to actively engage with residents to help them understand future developments.

EV Charging Point

Portal confirmed there would not be EV charging point available to the public as it did not agree with the overall strategy.

Florey Terrace Bollard

Florey Terrace was designed as a pedestrian zone. The ERA expressed a desire for residents with no vehicular access to their properties to be granted some limited access, but recognise that Portal would decide the form this access takes.

The ERA asked Portal be specific about what the conditions for access would be. The ERA also asked Portal to circulate these criteria to all affected residents to keep neighbours on the same page. Portal stated that it should only be accessed by emergency services.

Traffic calming and management

Portal confirmed a flashing traffic sign was installed in Eddington after testing. It was organised by the Travel/Transport team. The sign will rotate in various locations to remind drivers of speed limit.

Portal were working with planning team to replace bollards with ANPR system. Portal anticipated the ANPR system to start operating by end of 2024.

4. REPORT OF ACTIVITIES

Portal

Cambridge-wide Giraffe exhibition: Spring 2024. There will be two in Eddington.

ERA

The ERA is starting to collude activities and events in Eddington.

ERA AGM is schedule in April. The ERA was eager to put posters on bus shelters and notice boards in residential block. Portal would assist with putting up posters.



Eddington Residents' Association and Portal meeting
Minutes of the meeting held on 19 March at 5.30pm
at Estate Management Office

The ERA is planning a summer fayre. The ERA enquired if fee-paying rides were permitted. Portal did not find it contradicts to estate regulation and was supportive to the event.

5. MATTERS ARISING

HIU Servicing

The ERA enquired if there is a HIU servicing schedule programmed for homeowners.

[Action: IW to discuss with Peter M.]

Core Bills

Some residents complained about high heating bills. DA acknowledged high heating bills could relate to a recently discovered issue with a valve of the underfloor heating. Portal are working with Hill and Vital to establish a program to review settings at each property. Meanwhile, resident's suspect of high usage should seek advice from Vital.

The ERA mentioned the energy saving advice on Core website and FAQ may not be applicable at Eddington as private houses use underfloor heating instead of radiator.

[Action: Portal to liaise with Core.]

Estate Inspection and enforcing covenant

There was discussion on enforcing covenant. Portal conducted period estate inspections and walkabouts. The ERA was conscious that such enforcement could become a tool in private dispute between neighbours. Portal assured the principle was to protect the image and design of the estate and that enforcement must pass reasonableness test. The ERA enquired if permission was required prior to undertaking works and remedy for works already taken place. Portal indicated that application should be made to Portal, after reviewing plans and schedule of works, Portal would approve the proposed works or negotiate with applicant of any works that could cause a breach of covenant. For works already completed, Portal would re-consider each case retrospectively and work with applicant for a solution.

6. AOB



EDDINGTON
RESIDENTS
ASSOCIATION



Eddington Residents' Association and Portal meeting
Minutes of the meeting held on 19 March at 5.30pm
at Estate Management Office

The ERA was contacted by Cambridgeshire Quality Panel who would like to visit Eddington in April and speak with residents. IM understood the Panel sat under DLUCH. DA advised to check with the Uni if anyone was aware of the visit.

[Action: IM to email IW details of the proposed tour.]

7. NEXT MEETING

Next meeting on 11 June 2024; 5.30pm-6.30pm.